

ACMi Student Support Services	CEO		ADMIN	TRAINER
Information and advice about ACMi's policies and procedures	✓		✓	✓
Emergency assistance and referrals to students in crisis situations	✓		✓	✓
Intervention Strategy	✓		✓	✓
Information, support and advice on financial issues including fee re-schedule	✓		✓	
Personal, educational, and practical welfare needs	✓		✓	✓
Advice on cultural and social issues, and living skills	✓		✓	
Advice on part-time employment whilst studying	✓		✓	
OSHC issues	✓			✓
Accommodation issues	✓		✓	
Help with settling into Australia	✓		✓	
The ACMi orientation program	✓		✓	✓
Student orientation packs	✓		✓	✓
Cultural and social events	✓		✓	
Recreation activities	✓		✓	
Conduct and support LLN	✓		✓	✓
Learning and study skills	✓		✓	✓
Career advice	✓		✓	
I.T. support	✓		✓	✓
Questions about visa conditions	✓		✓	
CV development, Interview techniques and Job searching	✓		✓	✓
Support for students with special needs	✓		✓	✓
How open Bank account	✓		✓	
Organise OHSC	✓		✓	
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Flow Chart of Student Support

